

## Event Terms and Conditions

These terms and conditions govern your registration for, and attendance and participation at, an **Infrastructure Sustainability Council** ('ISC', 'we' or 'us'):

- Conference, held by the ISC in either Australia or New Zealand ('**Conference**');
- Any other event organised or promoted the ISC, whether paid entry or free of charge ('**Event**').

By registering for an ISC Event or Conference, you agree to the following terms and conditions, and any other terms and conditions which may apply to the specific Event or Conference.

### Registration, Payment and Admission

Registration for most Events or Conferences can be made through our websites. All tickets will have a closing date, by which the payment of any applicable fee(s) must be paid to guarantee registration. If any registrant does not pay by this date, the registration may be cancelled.

The ISC reserves the right, without refund of any amount paid or compensation, to refuse admission to or eject an attendee from a Conference or Event, in circumstances where the ISC or the venue considers it has reasonable cause. This includes (without limitation) where tickets are lost or damaged, where you unreasonably interfere with the enjoyment of other attendees of the Event or Conference, or where you do not comply with these terms and conditions.

### Cancellation by The Infrastructure Sustainability Council

The ISC reserves the right to change the date, time, venue, content or speakers of, or cancel, any Event or Conference. In the event of a cancellation your full compensation, and ISC's full liability to you, is a refund of amounts paid to the ISC for the cancelled Event or Conference. In the event of a postponement to the Event or Conference, your ticket will be transferred to the rescheduled Event or Conference. A refund or credit for postponement will be discussed on a case-by-case basis.

### Cancellation by You

If you wish to cancel your attendance to an Event or Conference, you must make a cancellation request in the format and to the contact described in our materials specific to such Event or Conference. If no such format/contact is specified for this purpose, please make your cancellation request to the ISC at [events@iscouncil.org](mailto:events@iscouncil.org).

### Transfers

If you are unable to attend an Event or Conference, your entry ticket may be transferred to another person within your organisation at the sole discretion of the Infrastructure Sustainability Council, up to 5 days prior to the commencement of such Event or Conference. To transfer your ticket please do so in the format and to the contact described in our materials specific to such Event or Conference. If no such format/contact is specified for this purpose, please make your transfer request to the ISC at [events@iscouncil.org](mailto:events@iscouncil.org).

## **Ticket Sharing**

Ticket sharing is strictly prohibited.

## **Included and Excluded Items**

Except as expressly set out by the ISC in relation to the specific Event or Conference, the attendance fee is only for entry to such event or conference and does not include any travel, accommodation, food or associated ancillary items or expenses.

## **Privacy Policy and Personal Information:**

Information we collect in connection with our Events or Conferences may include your personal information. By attending an Event or Conference, you acknowledge and agree to our [Privacy Policy](#).

## **Intellectual Property**

All intellectual property rights associated with our Events or Conferences, the content and all materials distributed at or in connection with our Events or Conferences, are owned by the ISC and/or the Event sponsors or speakers. You may not use any of this intellectual property without our consent. This includes but is not limited to copying, modifying, reproducing, posting, framing, displaying, redistributing, uploading to a third party, downloading, republishing or transmitting in any capacity whether electronic, hardcopy or otherwise.

## **Photography and Filming**

Photographs, video recordings, and any other type of recordings taken during an Event or Conference, by the ISC or on behalf of the ISC, may include an attendee's image, name, voice or statement. By attending and/or participating in an Event or Conference, you grant the ISC the rights to use your image, name, voice or statements for our reasonable business purposes, without compensation or credit in any and all media.

## **Speakers**

The views expressed by speakers and presenters at our Events or Conferences are their own. The ISC does not accept any liability for advice given, views expressed or in any material provided to attendees, by any speaker at any Event or Conference.

## **Exclusion of Liability**

To the fullest extent permitted by law, we exclude:

- a. All warranties and representations in relation to the Events or Conferences, whether express, implied, statutory or otherwise and we will not be responsible for any errors or misstatements.
- b. All liability in relation to Events or Conferences whether in contract, tort (including negligence) or otherwise, for any loss or damage however caused (including direct, indirect, consequential or special loss or damage, or loss of profits, loss of data, loss of savings and loss of opportunity).

## **Change to Terms and Conditions**

We reserve the right to change these terms and conditions at any time (including by notifying registered attendees of an Event or Conference of the amended terms and conditions).

### **No Relationship**

These terms and conditions will not be deemed to create a partnership, joint venture, agency or employment relationship of any kind between us and you.

### **General**

If at any time we do not enforce any of these terms or conditions or grant you time or other indulgence, we will not be construed as having waived that term or condition or our rights to later enforce that or any other term or condition. Further, if any part or provision of these terms and conditions is deemed to be invalid, unenforceable or in conflict with the law, that part or provision is replaced with a provision which, as far as possible, accomplishes the original purpose of that part of provision. The remaining terms and conditions will be binding on the parties.

### **Contact**

If you have any questions or concerns in relation to these terms and conditions, please contact us as set out below:

Contact:           Event Manager  
Phone:             +61 2 9252 9733  
Email:             events@iscouncil.org  
Mail:               PO Box R655, Royal Exchange, NSW 1225

This terms and conditions notice was last updated on **5 May, 2022**.